



## Lainey Templeton

### Qualifications Summary

Lainey has helped a variety of organizations solve problems and get things done. She has significant experience with strategy development, business process improvement, cultural planning and training development, business system implementation, and program leadership.

Currently, as consultant, community volunteer and board member, she enjoys helping non-profit organizations explore how to achieve their strategic goals, as well as diversify and empower their workforce.

### Professional History

Valtas Group	Consultant	2025 – Present
LT Coaching & Consulting	Consultant & Coach	2023 – Present
Point B, Inc.	Management Consultant	2000 – 2020
ECG Management Consultants	Management Consultant	1998 – 2000

### Accomplishments

- Co-facilitated sessions for businesses to grow, diversify, and retain their workforce, through coaching leaders over several months by building an engaged community that leaned on each other for support and ideas for recruiting and retaining talent in a smaller midwestern market that often competes with Chicago for talent.
- Created and promoted unique customer experiences specific to emerging technologies and business innovation for several consulting clients by partnering with top Venture Capital organizations in both Seattle and Silicon Valley. Identified technologies in venture portfolio that may be a fit for each client, based on their strategic goals.
- Using Lean methods, led a multidisciplinary team in the visioning, design and planning for a Chronic Disease Management model for their Primary Care Practices. This large health system used best practice research to develop an innovative edge program for care management of the future.
- Led selection, communications and change management strategy for a multi-million-dollar system implementation of Salesforce/Financial Force using proven Change and Communications methodologies.
- Led a team of legal professionals through facilitated workshops to document the current state of their estate planning business, working with them to understand root causes and opportunities for improvement. Developed interventions to improve the business, eliminating waste and creating standard work for an improved customer experience, reduction in waste, and a timelier delivery of services.
- Collaborated to lead a group of three dozen professionals through several days of hands-on training of Lean Methods and Principles. Grouped participants into six small groups, each working on a unique set of real business problems as a context for learning.

### Licenses / Education

- Seattle Coach, Training & Certification
- MPA, University of Washington
- BA, University of California

**Board / Volunteer Experience**

- Plymouth Housing Board of Trustees (President 2022-2023) – 2020-Present
- REACH Renton (Founding Board Chair) – 2013-2019